

March 2009

Recall Campaign # 09C - 002

SAFETY RECALL NOTIFICATION

Dear RECARO Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. RECARO has decided that a defect which relates to motor vehicle safety exists in Signo child restraint systems manufactured from February 1st, 2008 through September 30th, 2008. According to our records, your child restraint system may be affected.

What's Wrong / Description of the Defect

A potential defect of the harness system was discovered. The harness adjuster strap on some seats may slip within the metal adjuster (A-lock) that controls tightness of the harness and may prevent the harness from being properly tightened. If this condition existed and a vehicle crash occurred, the child would not be securely fastened to their child restraint system and may sustain an injury.

What You Should Do

RECARO is requesting consumers to inspect their Signo seat restraint systems to confirm proper function of the harness adjuster.

To check your restraint:

- (1) On your empty car seat, fully tighten the harness system by pulling on the harness adjuster strap,
 - (2) Pull on both shoulder harnesses without lifting or pressing the harness adjuster release lever (located on the front of the restraint under the cover flap).
- If the harness straps loosen, use of the restraint should be stopped! Contact RECARO at the number below for a replacement.
 - If the harness straps remain tight, the restraint can continue to be used, and no further action is necessary.

An inspection instruction sheet is enclosed.

It is recommended that you always ensure that your restraint harness is tight on your child by pulling on the harness straps at every use.

Questions

Please contact our customer service department at 1-888-473-2290 or E-mail at safety@recarousa.com with any questions or concerns regarding this issue. When you call, please have the model, serial number and manufacturer date on hand.

If you believe that RECARO has failed or is unable to remedy this issue in a timely manner without cost, please call the RECARO customer service department at 1-888-473-2290. If you are not satisfied, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov/>.

We apologize for this inconvenience however your child's safety is our number one priority.

Sincerely,

RECARO Child Seat Division



RECARO North America, Inc.
4120 Luella Lane, Auburn Hills, MI 48326, USA
Phone: 248-364-3818 Fax: 248-364-3804
800-line: 1-888-473-2290
Email: safety@recarousa.com / Internet: www.recarousa.com



RECARO

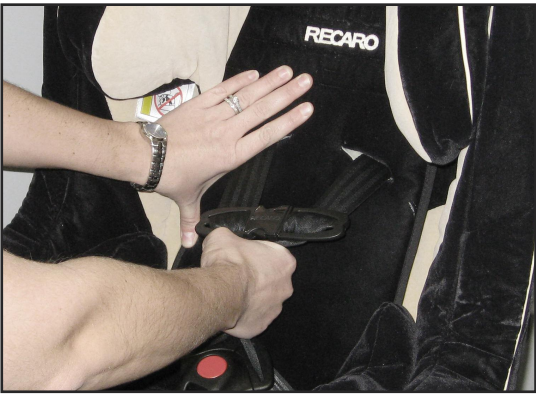
Harness Tightness Confirmation

Recall Campaign # 09C - 002

Inspection Instructions for All Signo Models Manufactured between February 1st, 2008 & September 30th, 2008



1) On your empty car seat, fully tighten the harness system by pulling on the central front adjuster strap.



2) Pull on both shoulder harnesses without lifting or pressing the harness adjuster release lever (located on the front of the restraint under the cover flap).

- If the harness straps loosen, use of the restraint should be stopped! Contact RECARO at the number below for a replacement.
- If the harness straps remain tight, the restraint can continue to be used, and no further action is necessary.



If your barcode sticker located on the bottom of your child restraint has a green "indication" dot on it, your seat has been inspected by Recaro North America for initial adjuster integrity.

Please contact our customer service department at 1-888-473-2290 or E-mail at safety@recarousa.com with any questions or concerns regarding this issue. When you call, please have your model, serial number and manufacture date on hand.

We apologize for this inconvenience, however your child's safety is our number one priority.

Sincerely,
RECARO Child Team Division

RECARO North America, Inc.
4120 Luella Lane, Auburn Hills, MI 48326, USA
Phone: 248-364-3818 Fax: 248-364-3804
800-line: 1-888-473-2290
Internet : www.recarousa.com, E-mail: safety@recarousa.com

RECARO
RECARO North America, Inc.
4120 Luella Lane
Auburn Hills, MI 48326

Safety Recall Notice